

Temporary closing of Consumer Disclosure Offices

In view of the current COVID-19 situation, Consumer Disclosure Offices will be closed effective from January 26, 2022, until further notice.

Reopening dates will be announced on our website upon confirmation. We apologize for the inconvenience caused and thank you for your understanding.

○ : business as usual x : closed — : unavailable

	Disclosure Counters	Disclosure	Self Declaration Reporting	Service Status
Visiting our offices	Shinjuku	x	x	Offices closed from 01/26/2022 due to COVID-19. Reopening dates will be announced on our website upon confirmation.
	Sapporo	x	—	
	Sendai	x	—	
	Nagoya	x	—	
	Osaka	x	—	
	Okayama	x	—	
	Fukuoka	x	—	
Disclosure on Web	○	○	Business as usual. (※Our services available only in Japanese) 【Service hours】 8:00~21:45 (throughout the year)	
Disclosure by Mail	○	○	Business as usual. (※Our services available only in Japanese)	
Call Center (0570-666-414)			Business as usual. (※Our services available only in Japanese) 【Operator support】 Monday to Friday 10:00~16:00 (except National and New Year holidays)	