FY2024 Business Summary

Operating Activities in FY2024

1. Sales and Ordinary profit

Total sales in FY2024 was 8,366 mil. JPY.

Ordinary profit was 1,748 mil. JPY.

Note: Sales for FY2021 onwards do not include the portion of CRIN (CIC→other credit bureaus), due to the application of the accounting standard for revenue recognition.

2. Credit Information held by CIC

The total amount of records held by CIC reached 845.80 mil. records (as of March 20, 2025).

The amount of Credit Information in the database is 800.25 mil. records.

The amount of the Delinquent Information is 22.83 mil. records.

3. Number of Credit Information Inquiries

The number of credit information inquiries by the member companies was 290.68 mil. for FY2024.

4. Number of member companies

The total number of member companies was 809 (as of March 20, 2025).

5. Number of consumer disclosures

The total number of consumer disclosures, for FY2024, was 531,198.

6. Installment sales information (*) held by CIC, Outstanding loan amount for installment sales and Number of credit inquiries by the member credit companies

The amount of installment sales information was 363.83 mil. records for the intermediation of comprehensive credit purchases ("Hokatsu"credit) and 189.09 mil. records for the intermediation of individual credit purchase ("Kobetsu"credit). The outstanding loan amount of installment sales was 26.2417 trillion JPY (as of March 20, 2025).

The total number of credit inquiries by the member credit companies, for FY2024, was 207.10 mil.

(*) The information on the contract of purchasing by credit in case the other party is an individual customer, registered by the member credit companies (revolving payment, installment payment and the lump-sum payment with the repayment period exceeding 2 months from the date of credit granted, including the bonus lump-sum repayment)

7. Consumer loans information(*) held by CIC, Outstanding amount of consumer loans registered at CIC and Number of credit inquiries by the member consumer loan companies

The amount of consumer loans information held by CIC was 187.94 mil. records and the outstanding amount of consumer loans registered at CIC was 11.6907 trillion JPY (as of March 20, 2025).

The total number of credit inquiries by the member consumer loan companies, for FY2024, was 147.71 mil.

(*) The loan contract in case the other party is an individual customer, registered by the member consumer loan companies (cash advance by credit card, consumer loans, loans on deed)

Financial Conditions

1. Change in Business Results and Assets

(In millions of JPY)

| | FY2021 | FY2022 | FY2023 | FY2024 |
|-----------------|--------|--------|--------|--------|
| Sales | 7,320 | 7,654 | 7,979 | 8,366 |
| Ordinary profit | 921 | 1,443 | 1,651 | 1,748 |
| Net profit | 628 | 989 | 1,146 | 1,206 |
| Total assets | 13,760 | 15,519 | 15,790 | 16,942 |
| Equity | 12,515 | 13,810 | 14,084 | 15,221 |

Note: Sales for FY2021 onwards do not include the portion of CRIN, (CIC→other credit bureaus), due to the application of the accounting standard for revenue recognition. Figures shown in this Financial Condition are rounded down to the nearest mil. JPY.

2. Summary of Balance Sheet

as of March 31, 2025

(In millions of JPY)

| Assets | | | Liabilities | |
|------------------------------|-------|--------|---------------------|--------|
| Current assets | | 7,347 | Current liabilities | 1,244 |
| Tangible fixed assets | 9,594 | , | Fixed liabilities | 476 |
| Intangible fixed assets | 2,334 | | | |
| Investments and Other assets | 4,462 | | | |
| Fixed assets | | 2,797 | Total liabilities | 1,721 |
| | | | | |
| | | | Equity | |
| | | | | |
| | | | Capital | 500 |
| | | | Capital surplus | 147 |
| | | | Retained earnings | 14,870 |
| | | | | |
| | | | | |
| | | | Total equity | 15,221 |
| | | | | |
| Total assets | | 16,942 | Total liabilities | 16,942 |

Note: Figures shown in this Financial Condition are rounded down to the nearest mil. JPY.

3. Summary of Income Statement

Fiscal year ended March 31, 2025

(In millions of JPY)

| | ` | , |
|--------------------|---|-------|
| Net sales | | 8,366 |
| Operating expenses | | 6,686 |
| Operating income | | 1,680 |
| Ordinary profit | | 1,748 |
| Net profit | | 1,206 |

Note: Figures shown in this Financial Condition are rounded down to the nearest mil. JPY.

Results of Business

1. Credit Information held by CIC

(In millions)

| | | FY2021 | FY2022 | FY2023 | FY2024 |
|-----|------------------------|--------|--------|--------|--------|
| Tot | al records | 805.00 | 814.98 | 830.23 | 845.80 |
| Cre | dit information | 762.61 | 770.99 | 786.14 | 800.25 |
| | Delinquent information | 19.19 | 20.09 | 21.57 | 22.83 |

Note: Figures for each Fiscal Year (FY) are as of March 20.

Figures shown are rounded off to the nearest million.

2. Number of Credit Information Inquiries

(In millions)

| | FY2021 | FY2022 | FY2023 | FY2024 |
|------------------------------|--------|--------|--------|--------|
| Credit Information Inquiries | 227.46 | 248.87 | 266.38 | 290.68 |

Note: Figures for each Fiscal Year (FY) are as of March 20. Figures shown are rounded off to the nearest million.

3. Number of Member Companies

| | FY2021 | FY2022 | FY2023 | FY2024 |
|----------------------------|--------|--------|--------|--------|
| Number of member companies | 902 | 871 | 837 | 809 |
| Credit companies | 342 | 339 | 339 | 334 |
| Consumer loan companies | 325 | 323 | 317 | 307 |

Note: Figures for each Fiscal Year (FY) are as of March 20.

4. Number of consumer disclosures

| | | FY2021 | FY2022 | FY2023 | FY2024 |
|----------------------|----------------------|---------|---------|---------|---------|
| Consumer disclosures | | 266,939 | 252,633 | 375,412 | 531,198 |
| | by the Internet | 158,967 | 170,477 | 330,428 | 489,333 |
| | by mail | 87,176 | 82,156 | 44,984 | 41,865 |
| | by visiting Consumer | 20.796 | 0 | 0 | |
| | Disclosure Center | 20,796 | 0 | 0 | |

Note: Figures for each Fiscal Year (FY) are as of March 20.

We temporarily closed the consumer disclosure offices from January 2022, and eventually decided to discontinue the consumer disclosure service at the Center on February 28, 2023.